



Veterinary Facility Work Based Assessment Rubric (Adopted from ASPA in partnership BROOKE EA)

Name of Veterinary Facility:	Country:	Veterinary Facility Location	Ward:	Date:
Type of Veterinary Facility:	Region:			
Name of Inspector:	District:		Village/Street:	Financial year:

	Competency indicator	Not achieved: SCORE 0	Achieved: SCORE 1	SCORE	Comments
Legal compliance (8 points)	1: Education	<ul style="list-style-type: none"> No animal health training for the veterinary facility attendant 	<ul style="list-style-type: none"> Attendant has animal health training (Certificate, diploma or degree) 	1a	
		<ul style="list-style-type: none"> Veterinary facility not supervised by person registered by Tanzania veterinary Council 	<ul style="list-style-type: none"> Veterinary facility supervised by person registered by Veterinary council of Tanzania 	1b	
	2: Registration	<ul style="list-style-type: none"> Veterinary facility attendant not registered, enrolled or enlisted by Veterinary Council of Tanzania 	<ul style="list-style-type: none"> Veterinary facility attendant registered, enrolled or enlisted by Veterinary Council of Tanzania 	2a	
		<ul style="list-style-type: none"> Veterinary facility premise not registered by Veterinary Council of Tanzania 	<ul style="list-style-type: none"> Veterinary facility premise registered by Veterinary Council of Tanzania 	2b	
		<ul style="list-style-type: none"> Veterinary facility not authorized by Animal Pesticides control Authority 	<ul style="list-style-type: none"> Veterinary facility authorized by Animal Pesticides control Authority 	2c	
		<ul style="list-style-type: none"> Veterinary facility supervisor and attendant not maintained in the annual Veterinary Council of Tanzania retention register 	<ul style="list-style-type: none"> Veterinary facility supervisor and attendant maintained in the annual Veterinary Council of Tanzania retention register 	2d	
		<ul style="list-style-type: none"> Veterinary facility not maintained in the Veterinary Council of Tanzania annual retention register 	<ul style="list-style-type: none"> Veterinary facility in the Veterinary Council of Tanzania annual retention register 	2e	



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Communicator (12 points)	3: Location and labelling	<ul style="list-style-type: none"> Veterinary facility not clearly labelled/marked 	<ul style="list-style-type: none"> Veterinary facility clearly labelled/marked 	3	
	4:History Taking before dispensing medicines	a. Medicine dispensed before history taken	a. History taken before medicines are dispensed	4a	
		b. One of the following vital historical questions missed: <ul style="list-style-type: none"> Clinical signs Duration of illness What treatment owner or animal health practitioner (AHP) has already given 	b. Vital historical questions asked: <ul style="list-style-type: none"> Clinical signs Duration of illness What treatment owner or animal health practitioner (AHP) has already given 	4b	
		c. Symptoms not verified to ensure understanding	d. Symptoms verified to ensure understanding	4c	
	5: Involves client in decision making process	Does not come up with a treatment plan and if they come up with then it is not appropriate for context	Develops a treatment plan that is appropriate for context and based on history taken	5	
	6: Explains future prevention and management	No advice on future prevention or general management practices (if appropriate) is provided	Offers advice on future prevention and general management practices (if appropriate)	6	
	7: Explains side effects and contraindications	<ul style="list-style-type: none"> Does not explain side effect to animal/environment or contraindications of medicines 	<ul style="list-style-type: none"> Explain side effect to animal/environment or contraindications of medicines 	7a	
		<ul style="list-style-type: none"> Does not explain withdrawal times for humans consumption (Meat, Eggs, Milk) if required 	<ul style="list-style-type: none"> Explain withdrawal times for humans consumption (Meat, Eggs, Milk) if required 	7b	
	8: Referral to AHPs	<ul style="list-style-type: none"> Does not suggest referral to AHPs to see sick animal Does not have contact details for nearby AHPs 	<ul style="list-style-type: none"> Suggests referral to AHPs to see sick animal Has contact details for nearby AHPs 	8a	
		<ul style="list-style-type: none"> Does not suggest laboratory diagnosis 	<ul style="list-style-type: none"> Suggests laboratory diagnosis (if appropriate) 	8b	



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	9: Follow up advised and planned	<ul style="list-style-type: none"> No follow up discussed/advised when it is required 	<ul style="list-style-type: none"> Follow up discussed and a date agreed (if no follow up is needed this is communicated) 	9	
	10: Veterinary facility attendant conduct	<ul style="list-style-type: none"> Not presentable Drunk Attends customers without courtesy 	<ul style="list-style-type: none"> Presentable Not drunk Attends customers with courtesy 	10a	
<ul style="list-style-type: none"> Does not adhere to professional code of conduct and ethics 		<ul style="list-style-type: none"> Adhere to professional code of conduct and ethics 	10b		
Pharmacological expert (8 points)	11: Recognition of conditions that may cause pain <i>Refer to Animal welfare Act and its Regulations</i>	<ul style="list-style-type: none"> Pain not recognised from history Pain relief is available but not used to treat a painful condition 	<ul style="list-style-type: none"> Pain recognised from history and medicines dispensed as per Animal welfare Act and its Regulations No pain present so no pain relief provided 	11	
	12: Appropriate Diagnosis and Treatment <i>Refer to treatment protocols, guidelines and OIE diagnostic manual</i>	a. Unable to interpret historical findings correctly to produce an acceptable list of likely causes of the problem	a. Interprets clinical examination findings correctly, producing a good list of the main likely causes of the problem (differential diagnosis)	12a	
		b. Unable to select a reasonable working diagnosis OR doesn't ask mentor for support	b. Selects the most likely cause of the problem. Ask for support or refers if beyond capacity	12b	
		c. Not carrying out microscopic diagnosis Not submitting samples for laboratory/confirmatory diagnosis (when required)	c. Carry out microscopic diagnosis Submit samples for laboratory/confirmatory diagnosis (if required)	12c	
		d. Irrational treatment in contradiction to clinical findings and laboratory diagnosis Antimicrobials over used or used incorrectly or illegally	e. Rational treatment based on clinical findings and laboratory diagnosis Antimicrobials are used only if necessary and with prescription	12d	
13:	a. Dose of medicine is incorrect	a. Dose of medicine is calculated correctly	13a		



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	Correct drug dose and administration	b. Suggests incorrect route of administration	b. Suggests the correct route of administration	13b	
		c. Does not explain to owner how to administer medicine	c. Explains to owner how to administer non-injectable medicines	13c	
Content of Veterinary facility (11 points)	14: Veterinary facility contains essential medicines	<i>Veterinary facility missing the following:</i>	<i>Veterinary facility Contains the following:</i>	14a	
		a. Steroids	a. Steroids		
		b. Antibiotic eye preparation	b. Antibiotic eye preparation	14b	
		c. Dewormers (all species)	c. Dewormers (all species)	14c	
		d. Antiseptic (ideally Iodine)	d. Antiseptic (ideally Iodine)	14d	
		e. Animal pesticides	e. Animal pesticides	14e	
		f. Pain relief (oral and injectable for all species)	f. Pain relief (oral and injectable for all species)	14f	
		g. Injectable antibiotic for Animals	g. Injectable antibiotic for Animals	14g	
	h. Oral antibiotic for Animals	h. Oral antibiotic for Animals	14h		
	15: Veterinary facility acts as a source of other animal health and welfare products	<ul style="list-style-type: none"> No other animal related products offered 	<ul style="list-style-type: none"> Other animal related products offered e.g. hoof picks, ropes, nutrition etc. 	15	
16: Medicines storage & expiry	<ul style="list-style-type: none"> Medicines out of date Non registered drugs stocked or medicines that the AHP is not authorised to sell Medicines with no label or defaced Prescription or controlled drugs not kept under lock and key Veterinary drugs and biological not stored correctly 	<ul style="list-style-type: none"> Medicines in date Only medicines stocked that the AHP is authorised to sell Medicines well labelled and not defaced Prescription or controlled drugs kept under lock and key Veterinary drugs and biological stored correctly 	16		
17: Equipment & disposables	One or more of following is missing/broken:	Equipment present and functional:	17		



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		<ul style="list-style-type: none"> • Needles, syringes and consumables for administering medicines • Fridge/cold chain if required • Microscope not present or present but not functional 	<ul style="list-style-type: none"> • Needles, syringes and consumables for administering medicines • Fridge/cold chain if required • Microscope present and functional 		
Veterinary facility governance (4 points)	18: Product display	<ul style="list-style-type: none"> • Drugs and other inputs not stocked in an organised manner 	<ul style="list-style-type: none"> • Drugs and other inputs stocked in an organised manner 	18	
	19: Appropriate waste, clinical waste & sharps management	<ul style="list-style-type: none"> • Sharps and contaminated material are not disposed of properly • Visible waste of any kind seen in the veterinary facility • Equipment, drugs, supplements, shelves, etc. are not clean • Dust bin not available 	<ul style="list-style-type: none"> • Sharps are made safe and contaminated materials disposed appropriately • No visible waste of any kind seen in the veterinary facility • Equipment, drugs, supplements, shelves, etc. are clean • Clean dust bin available 	19	
	20: Clinical Record Keeping and reporting	<ul style="list-style-type: none"> • Records are not kept or are not available for inspection 	<ul style="list-style-type: none"> • Records available for inspection (transactions of medicines in and out of store, clinical records) 	20a	
		<ul style="list-style-type: none"> • No evidence of submitted report to respective authority (Veterinary Council of Tanzania and Director of Veterinary Services) 	<ul style="list-style-type: none"> • Evidence of submitted report to respective authority (Veterinary Council of Tanzania and ... Director of Veterinary Service) 	20b	
Action points for next visit:		<ol style="list-style-type: none"> 1. 2. 3. 	Total score out of 43 points		
NB: Score NA when point not appropriate					